

## MELISSA – FROM WORK PLACEMENT TO APPRENTICESHIP

### ISLINGTON



**Melissa, a local Islington Council resident, she joined Higgins for a 2-week work placement in the Social Value team following successful completion of the Women into construction training programme delivered by the council.**

Higgins attended the mock interview and celebration event for the cohort of learners – all unemployed local people looking to upskill through completing the Women into Construction level 1 training programme delivered by Islington Council.

We were impressed by Melissa's interview, and identified that although she had an interest in becoming a traffic marshal that she had many skills, which would be transferable to the community engagement and social value side of the business. We explained the role, and gave Melissa the opportunity to find out more.

During the placement, Melissa spent time with our RLO's, employment and training, and bid teams, along with the opportunity to attend a number of events and site visits to provide an insight into the role. Based on her success during the placement Melissa was recommended to apply for the customer service apprenticeship

Melissa successfully progressed into a paid apprenticeship position within the social value team in August 2020, and has embarked on a new career in construction. She is currently working toward her Customer Service Level 2 apprenticeship qualification, and gaining on the job experience.

***'I was given a great variety of work, and insight into different teams, so I can start to understand how they all fit into CSR'***

***'I really enjoyed the experience, and wouldn't have known about the opportunity without the interview with Higgins during the programme'***